MANAGEMENT

MG10 World-Class Management

In an ever-evolving business landscape, achieving world-class performance is essential for organisations aiming for sustainable growth and operational excellence. This course is meticulously designed to foster a culture of empowerment and motivation among employees, enhancing their ability to meet strategic goals effectively. Participants will explore cutting-edge management techniques and operational strategies to navigate and lead their organisations toward peak performance and industry leadership.

Course Information

Duration: 5 days

London (£4950): 12th January 2026, 23rd March 2026, 1st June 2026, 20th July 2026, 14th September 2026, 2nd November 2026, 11th January 2027, 5th April 2027, 14th June 2027, 2nd August 2027, 27th September 2027, 15th November 2027, 17th January 2028

Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.

Upon completion of one of our CPD certified courses, delegates will be awarded both an LMC certificate and a CPD certificate. No examination required.

Who is the course suitable for?

This course is tailored for managers, team leaders, and professionals eager to enhance their leadership capabilities and managerial skills. It is ideal for those who aspire to elevate organisational performance through innovative leadership and operational excellence. Participants will gain practical insights into creating a dynamic workplace environment that promotes agility, continuous improvement, and a customer-centric focus.

Course profile

Establishing a Foundation for Excellence

- Defining World-Class vs Best-in-Class Performance
- Clarifying Organisational Purpose and Goals
- Emphasising Transparency and Organisational Values
- Fostering Accountability, Integrity, and Trust
- Balancing Key Performance Indicators (KPIs) with Objectives and Key Results (OKRs)

Leadership and Innovation

- Cultivating Leadership at Every Level
- Fostering Business Innovation and Creativity
- Leveraging Technology to Enhance Growth
- Developing Strategies for Transitioning from Surviving to Thriving
- Promoting Positive Organisational Change

Achieving Operational Excellence

- Exploring Principles of Operational Excellence
- Streamlining Information Flow from Strategy to Operation
- Aligning Organisational Objectives for Cohesiveness
- Constructing a Customer-Centric Operational Model
- Implementing Value-Added (VA) and Non-Value-Added (NVA) Processes

Cultivating a World-Class Workforce

- Employing SCRUM for Effective Operational Collaboration
- Building an Energised and Engaged Team
- Implementing Continuous Improvement with the Kaizen Method
- Developing Sustainable Internal Customer Relationships
- Enhancing Workforce Agility and Responsiveness

Embracing Agility and Continuous Growth

- Adapting to Rapidly Changing Business Environments
- Understanding the Hallmarks of an Agile Organisation
- Cultivating Organisational Agility
- Developing a Growth-Focused Culture
- Encouraging a Mindset of Continuous Improvement

Competencies

At the end of this course, delegates will be able to:

- Distinguish between world-class and best-in-class performance.
- Enhance transparency and accountability within their teams.
- Implement technology strategically to boost organisational growth.
- Apply SCRUM and Kaizen methodologies to improve operational efficiency.
- Develop strategies to transition their organisations from surviving to thriving.
- Foster a customer-centric approach in operational processes.
- Build and lead a highly engaged and agile workforce.
- Adapt and respond effectively to changes in the business environment.

Course Booking

Call us: +44 (0) 207 724 6007

Email us: training@lmcuk.com

www.lmcuk.com

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