



## MANAGEMENT

# **MG12** Effective Management Using Performance Measurement

This course equips professionals with cutting-edge methodologies in performance management and measurement. Delegates will delve into essential techniques for evaluating and enhancing team productivity, while aligning performance goals with organisational objectives. The programme offers practical tools to identify performance gaps, implement strategic interventions, and foster an environment of continuous improvement. By integrating theory with practical examples, the course ensures that all participants leave with actionable insights to transform their management approach and drive organisational success.

## Course Information

**Duration:** 5 days

**London (£4950):** 14th July 2025, 8th September 2025, 27th October 2025, 15th December 2025

**Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.**

Upon completion of one of our CPD certified courses, delegates will be awarded both an LMC certificate and a CPD certificate. No examination required.

## Who is the course suitable for?

This course is specifically tailored for managers and supervisors tasked with overseeing teams, projects, or departments. It is particularly beneficial for those looking to refine their leadership skills, enhance team performance, and effectively measure and manage productivity. Participants will gain practical skills and strategic insights necessary to thrive in dynamic and competitive environments, making this course ideal for professionals aiming to elevate their managerial capabilities and career prospects.

# Course profile

## Foundations of Performance Measurement

- Exploring the Principles of Performance Measurement
- Defining and Setting Key Performance Indicators (KPIs)
- Introducing Performance Measurement Models
- Techniques for Data Collection and Analysis
- Overview of Performance Measurement Tools

## Performance Management Frameworks

- Developing a Balanced Scorecard
- Implementing Objectives and Key Results (OKRs)
- Constructing Performance Dashboards
- Aligning Team Goals with Organisational Strategy
- Frameworks for Continuous Performance Evaluation

## Leadership and Team Dynamics

- Understanding Stages of Team Development
- Adapting Leadership Styles to Enhance Team Performance
- Applying Conflict Resolution Strategies
- Techniques for Boosting Team Collaboration
- Cultivating a High-Performance Team Culture

## Enhancing Performance Through Strategic Interventions

- Identifying and Analysing Performance Gaps
- Root Cause Analysis for Performance Issues
- Crafting Targeted Performance Improvement Plans
- Employing Effective Change Management Strategies
- Monitoring and Reporting on Performance Improvements

## Communication and Feedback

- Mastering the Art of Constructive Feedback
- Effective Techniques for Performance Appraisals
- Developing Coaching and Mentoring Skills
- Managing Cross-cultural Communication Challenges
- Implementing Feedback Mechanisms for Continuous Improvement

# Competencies

## At the end of the course, delegates will be able to:

- Identify key performance indicators and set measurable performance goals.
- Employ advanced performance measurement models effectively.
- Develop and implement a balanced scorecard specific to their organisational needs.
- Enhance team performance through adaptive leadership and conflict resolution.
- Design and execute targeted performance improvement strategies
- Apply effective change management techniques to ensure sustainable improvement.
- Communicate strategically across cultures and deliver constructive feedback.
- Use performance data to drive decision-making and organisational strategy.

## Course Booking

Call us: +44 (0) 207 724 6007

Email us: [training@lmcuk.com](mailto:training@lmcuk.com)

[www.lmcuk.com](http://www.lmcuk.com)

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