



PROJECTS, LOGISTICS, QUALITY & AUDIT

PL34 Fundamentals of Supply Chain Management

Modern supply chain management is essential for organisations aiming to enhance profitability, customer satisfaction, and risk mitigation. This comprehensive course is structured to provide delegates with a deep understanding of each link in the supply chain, enabling them to develop effective strategies for adding value, improving performance, and reducing risk. Through a mix of theoretical knowledge and practical tools, delegates will gain insights into contemporary supply chain challenges and opportunities, equipping them with actionable skills to implement in their workplace.

Course Information

Duration: 5 days

London (£4950): 9th March 2026, 18th May 2026, 13th July 2026, 7th September 2026, 26th October 2026, 14th December 2026

Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.

Upon completion of one of our CPD certified courses, delegates will be awarded both an LMC certificate and a CPD certificate. No examination required.

Who is the course suitable for?

This course is designed for professionals indirectly involved in the supply chain, including those in procurement, operations, and finance. It aims to introduce participants to the complexities of supply chain management, covering essential topics such as supply chain design, inventory control, demand planning, legal issues, and supplier relationship management. Ideal for those seeking to enhance their understanding of

supply chain dynamics and implement effective strategies within their organisations.

Course profile

Understanding Supply Chain Management

- Defining the supply chain and understanding how to design the process
- Deciding whether to buy, make, or outsource
- Structuring the supply chain process
- Analysing price, cost, and added value
- Implementing cost control processes

Inventory and Stock Management

- Evaluating risk in supply chains
- Managing logistics and transport
- Applying ABC and Pareto approaches
- Understanding stock control approaches – JIT or agile
- Mitigating the inventory Bullwhip effect

Planning, Forecasting, and Communications

- Conducting effective demand planning
- The importance of supply forecasting
- Establishing and using multifunctional teams
- Overcoming barriers to internal coordination
- Communicating with stakeholders using appropriate method

Contracts and Legal Issues

- Including KPIs in contracts
- Managing the dispute and review processes
- Utilising dispute resolution approaches
- Navigating blacklists and approved suppliers
- Understanding legal implications in supply chain contracts

Supplier Relationship Management

- Understanding global sourcing issues
- Forming partnerships, alliances, and other client relationships
- Turning critical success factors into measurable key performance indicators
- The role of agents and distributors
- Differentiating between 3PL and 4PL providers

Competencies

At the end of this course, delegates will be able to:

- Design efficient and effective supply chain processes.
- Implement cost control measures and analyse value addition.
- Evaluate and mitigate risks in supply chains.
- Apply inventory management techniques to optimise stock levels.
- Conduct accurate demand planning and supply forecasting.
- Foster effective communication within multifunctional teams.
- Draft and manage supply chain contracts with integrated KPIs.
- Develop strategic supplier relationships and manage global sourcing issues.

Course Booking

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