PROJECTS, LOGISTICS, QUALITY & AUDIT

PL7 Quality Assurance and Auditing

Adopting a Quality Management System (QMS) is a critical strategic decision within an organisation, which has the potential to improve overall performance and provide a platform for sustainable development. This course has been designed to demonstrate the benefits to an organisation of implementing a Quality Management System based on International Standards. It will equip delegates with the knowledge and understanding to develop Quality strategies and a robust framework within the organisation for continual improvement.

Course Information

Duration: 5 days

London (£4950): 26th January 2026, 20th April 2026, 15th June 2026, 3rd August 2026, 28th September 2026, 16th November 2026, 25th January 2027, 19th April 2027, 28th June 2027, 16th August 2027, 29th November 2027, 6th March 2028

Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.

Upon completion of one of our CPD certified courses, delegates will be awarded both an LMC certificate and a CPD certificate. No examination required.

Who is the course suitable for?

This practical and informative course has been designed for Leaders, Quality Managers and Operations Managers and those with a responsibility for formulating and implementing long-term Quality strategies, either within the quality department, or across the organisation. It will also be highly valuable for those responsible for measuring and improving the performance of others.

Course profile

Leadership commitment to a quality approach

- The role of leadership in supporting quality management systems
- Conducting strategic management reviews for quality related performance outcomes
- Ensuring quality policy and objectives are compatible with strategic direction
- Securing senior management buy–in and commitment to the implementation and leadership of Quality Management Systems
- Leadership communication of quality plans and policies

What is Quality: Key principles

- Scopes of Quality – Control, Assurance and Management
- Strategic Quality Planning and communicating the quality policy
- Implementing a companywide Quality Management initiative

Quality Management Systems

- The purpose and business benefits of a Quality Management System
- Understanding the responsibilities of senior management and the Plan, Do, Check, Act (PDCA) cycle
- Appreciating stakeholder and shareholders needs and expectations
- Using risk based thinking to set quality objectives

Quality audits

- The principles of auditing
- The auditing planning cycle
- The roles and responsibilities of the auditor
- How to gather objective evidence
- Conducting a conformity assessment
- Continually improving quality

Building an outstanding Quality Assurance team

- Understanding the elements of a high performing team
- Creating highly motivated and enthused QA professionals
- Assessing and enhancing the knowledge, skills and behaviours of a QA team
- The power of developing a team through continuous coaching

Competencies

At the end of this course, delegates will be able to:

- Understand the key principles of Quality Management and Quality Systems
- Appreciate the commitment needed to ensure buy-in across the organisation
- Communicate your quality policy across the organisation
- Plan for the implementation of a Quality Management System across the organisation
- Conduct quality audits to an internationally recognised standard
- Plan for continual improvement of non-conformity

Course Booking

Call us: +44 (0) 207 724 6007

Email us: training@lmcuk.com

www.lmcuk.com

RESERVE A PLACE