LEADERSHIP & STRATEGY

LE41-3 Leading Through Complexity and Competing Priorities

This advanced programme equips leaders with the skills and frameworks to navigate complexity, manage competing demands and lead with clarity and confidence in fast-changing environments. It builds from the foundations of prioritisation and trade-off decision-making through to the strategic and advanced leadership challenges faced by senior leaders operating across complex organisations. The programme moves progressively from practical day-to-day prioritisation tools through to strategic decision-making, stakeholder alignment and applied leadership practice. Participants will leave with a clear personal action plan and a toolkit of approaches they can apply immediately in their role.

Course Information

Duration: 3 days

London (£3000): 12th October 2026, 15th March 2027, 28th June 2027, 16th August 2027, 29th November 2027, 17th January 2028

Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.

Upon completion of one of our CPD certified courses, delegates will be awarded both an LMC certificate and a CPD certificate. No examination required.

Who is the course suitable for?

This programme is designed for senior leaders and executives who are responsible for setting direction, making high-impact decisions, and managing multiple priorities across functions or business units. It is particularly suited to those operating in complex, fast-moving environments where clarity, judgement and

strategic alignment are critical to success.

Course profile

Leading Through Competing Priorities and Trade-Offs

- Understand the nature and impact of competing priorities in leadership
- Use frameworks to assess trade–offs and prioritise effectively
- Apply decision–making techniques in complex and ambiguous situations
- Communicate priorities and decisions with clarity and confidence
- Develop a personal action plan for managing competing demands

Understanding and Navigating Complexity

- The nature of complexity in modern organisations
- Distinguishing between complex, complicated and routine challenges
- Identifying competing priorities and organisational tensions
- Strategic thinking in uncertain and dynamic environments
- Frameworks for prioritisation and decision–making under pressure

Leading with Clarity, Alignment and Advanced Practice

- Setting direction and maintaining focus amid competing demands
- Aligning stakeholders and managing expectations across functions
- Integrating data, insight and judgement in executive decision–making
- Scenario–based decision–making in complex and ambiguous situations
- Managing trade–offs and conflicting stakeholder demands
- Developing a personalised leadership action plan for complex environments

Competencies

At the end of this course, delegates will be able to:

- Identify and evaluate competing priorities and make sound trade–offs
- Apply structured frameworks for decision–making under pressure and uncertainty
- Navigate complexity and ambiguity with greater confidence and clarity
- Balance competing strategic and operational priorities effectively
- Align teams and stakeholders around clear priorities and direction
- Integrate data, insight and professional judgement in executive decision–making
- Develop practical strategies to sustain performance in complex settings

Course Booking

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www.lmcuk.com

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