MANAGEMENT

MG40-1 Unlocking Workforce Capacity and Productivity

Many organisations are not short of effort — they are constrained by how work is structured, prioritised, and led. Leaders often unintentionally create overload, duplication, and inefficiency through unclear priorities, poor workflow design, and a lack of ownership. This programme moves beyond understanding productivity challenges to focus on what leaders will actively change. Participants will diagnose where capacity is being lost and take accountability for improving how work is prioritised, designed, and delivered. Using a set of practical tools, participants will identify what to stop, what to redesign, and what to lead differently to unlock capacity without increasing pressure or burnout.

Course Information

Duration: 1 day

London (£795): 16th June 2026, 4th August 2026, 29th September 2026, 17th November 2026, 26th January 2027, 20th April 2027, 29th June 2027, 17th August 2027, 12th October 2027, 30th November 2027, 7th March 2028

Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.

Upon completion of one of our CPD certified courses, delegates will be awarded both an LMC certificate and a CPD certificate. No examination required.

Who is the course suitable for?

This course is designed for senior leaders, operational managers, and HR professionals responsible for team performance, resource allocation, and delivery — particularly those looking to move beyond “doing more” and

instead improve how work actually works.

Course profile

Unlocking Capacity Through Leadership and Work Design

- Understanding how leadership decisions shape capacity, workload, and performance
- Identifying hidden inefficiencies, duplication, and low-value activity
- Applying the Workforce Capacity Diagnostic Tool to pinpoint capacity loss
- Using the Workflow Mapping Toolkit to simplify and improve flow of work
- Defining what to stop, redesign, or reprioritise
- Strengthening accountability for how work is structured and delivered
- Building a focused, practical capacity action plan

Competencies

At the end of this course, delegates will be able to:

- Diagnose where leadership behaviours and decisions are creating inefficiency and overload
- Apply the LMC Workforce Capacity Diagnostic Tool to identify hidden capacity
- Use the Workflow Mapping Toolkit to simplify and streamline work
- Reset priorities and resource allocation to align with business outcomes
- Take ownership for improving how work is structured, not just how hard teams work
- Identify a clear view of where capacity is being lost within your team or function
- Produce a prioritised list of work to stop, reduce, or redesign
- Establish a restructured set of priorities aligned to business outcomes
- Build a practical Workforce Capacity Action Plan
- Develop greater clarity on your role as a leader in creating or removing inefficiency

Course Booking

Call us: +44 (0) 207 724 6007

Email us: training@lmcuk.com

www.lmcuk.com

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