



HUMAN RESOURCES MANAGEMENT

PD11 TALENT MANAGEMENT - DEVELOPING KEY PERSONNEL

Page 1

One of the key challenges faced in the current business environment is to develop and maintain a competitive advantage. Leaders and managers need to create a sustainable environment in which valuing and developing talent is second nature. These concepts must become embedded in the culture of the organisation in order for it to succeed. This in-depth development course will provide participants with the knowledge and tools required to create and manage a successful talent management strategy.

SKILLS ATTAINED

- ✓ Support strategic management through talent management
- ✓ Increase organisational potential through identifying talent
- ✓ Identify performance targets and opportunities
- ✓ Introduce effective recruitment strategies
- ✓ Effective conflict resolution
- ✓ Creative decision making
- ✓ Develop effective interpersonal skills
- ✓ Attentive questioning and listening

COURSE INFORMATION



5 Training Days



London: £3600 + VAT
Dubai: \$4400



Upon completion of one of our CPD certified courses, delegates will be awarded both an LMC certificate and a CPD certificate. No examination required.



15 - 19 Jul 19 (London)
09 - 13 Sep 19 (London)
22 - 26 Sep 19 (Dubai)
18 - 22 Nov 19 (London)
24 - 28 Feb 20 (London)
15 - 19 Jun 20 (London)



Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.

[RESERVE A PLACE](#)



HUMAN RESOURCES MANAGEMENT

PD11 TALENT MANAGEMENT - DEVELOPING KEY PERSONNEL

Page 2

COURSE PROFILE

Defining Talent Management

- ✓ What is talent?
- ✓ The difference between talent, potential and high performance
- ✓ Talent management as a process

Aligning Talent Management to your Business Strategy

- ✓ The role of talent management in enabling people to deliver the strategy
- ✓ Understand the requirements of your organisation and customers
- ✓ Engage the business in ownership

Identifying Talent

- ✓ How do you 'spot talent'?
- ✓ Identifying talent within an organisation
- ✓ Identifying the gaps
- ✓ Effective recruitment strategies to identify and attract talent externally
- ✓ Retaining talent

Understanding Individual and Team Performance

- ✓ Manager's role in identifying performance issues in the team
- ✓ Evaluating individual and team performance and behaviours
- ✓ Providing help and support in order to improve performance of an individual

Performance Management

- ✓ Conducting a performance counselling session for an individual
- ✓ Actioning plan to address a performance issue
- ✓ Manager's role in a disciplinary and grievance situation

Interpersonal Relationship Skills

- ✓ Listening and questioning
- ✓ Identifying methods and techniques of applying assertiveness effectively
- ✓ Conflict resolution

WHO SHOULD ATTEND

This stimulating course is designed for all managers and team leaders who wish to develop a clear understanding of what an integrated talent management strategy looks like. It will also help devise strategies that will assist in making a real success of creating a talent valued culture.

COURSE BOOKING



+44 (0) 207 724 6007



training@lmcuk.com



www.lmcuk.com

RESERVE A PLACE

"Sharing experience with fellow students gave me a lot of information and tutors are all excellent. Thank you LMC for your hard work."

Aljohara Al-Mannai
MADA, Qatar